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# NOTICE OF ALLOWANCE AND FEE(S) DUE

OBLON, SPIVAK, MCCLELLAND MAIER & NEUSTADT, L.L.P. 1940 DUKE STREET ALEXANDRIA, VA 22314

EXAMINER

CHOWDHURY, NIGAR

ART UNIT PAPER NUMBER

2484

DATE MAILED: 08/18/2011

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/889,016	10/15/2001	Mitsuyuki Hatanaka	275732US6PCT	4589

TITLE OF INVENTION: METHOD AND APPARATUS FOR INFORMATION PROCESSING, AND MEDIUM FOR STORING INFORMATION

APPLN. TYPE	SMALL ENTITY	ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1510	\$0	\$0	\$1510	11/18/2011

THE APPLICATION IDENTIFIED ABOVE HAS BEEN EXAMINED AND IS ALLOWED FOR ISSUANCE AS A PATENT. PROSECUTION ON THE MERITS IS CLOSED. THIS NOTICE OF ALLOWANCE IS NOT A GRANT OF PATENT RIGHTS. THIS APPLICATION IS SUBJECT TO WITHDRAWAL FROM ISSUE AT THE INITIATIVE OF THE OFFICE OR UPON PETITION BY THE APPLICANT. SEE 37 CFR 1.313 AND MPEP 1308.

THE ISSUE FEE AND PUBLICATION FEE (IF REQUIRED) MUST BE PAID WITHIN <u>THREE MONTHS</u> FROM THE MAILING DATE OF THIS NOTICE OR THIS APPLICATION SHALL BE REGARDED AS ABANDONED. <u>THIS STATUTORY PERIOD CANNOT BE EXTENDED.</u> SEE 35 U.S.C. 151. THE ISSUE FEE DUE INDICATED ABOVE DOES NOT REFLECT A CREDIT FOR ANY PREVIOUSLY PAID ISSUE FEE IN THIS APPLICATION. IF AN ISSUE FEE HAS PREVIOUSLY BEEN PAID IN THIS APPLICATION (AS SHOWN ABOVE), THE RETURN OF PART B OF THIS FORM WILL BE CONSIDERED A REQUEST TO REAPPLY THE PREVIOUSLY PAID ISSUE FEE TOWARD THE ISSUE FEE NOW DUE.

#### HOW TO REPLY TO THIS NOTICE:

I. Review the SMALL ENTITY status shown above.

If the SMALL ENTITY is shown as YES, verify your current SMALL ENTITY status:

A. If the status is the same, pay the TOTAL FEE(S) DUE shown above

B. If the status above is to be removed, check box 5b on Part B - Fee(s) Transmittal and pay the PUBLICATION FEE (if required) and twice the amount of the ISSUE FEE shown above, or

If the SMALL ENTITY is shown as NO:

A. Pay TOTAL FEE(S) DUE shown above, or

B. If applicant claimed SMALL ENTITY status before, or is now claiming SMALL ENTITY status, check box 5a on Part B - Fee(s) Transmittal and pay the PUBLICATION FEE (if required) and 1/2 the ISSUE FEE shown above.

II. PART B - FEE(S) TRANSMITTAL, or its equivalent, must be completed and returned to the United States Patent and Trademark Office (USPTO) with your ISSUE FEE and PUBLICATION FEE (if required). If you are charging the fee(s) to your deposit account, section "4b" of Part B - Fee(s) Transmittal should be completed and an extra copy of the form should be submitted. If an equivalent of Part B is filed, a request to reapply a previously paid issue fee must be clearly made, and delays in processing may occur due to the difficulty in recognizing the paper as an equivalent of Part B.

III. All communications regarding this application must give the application number. Please direct all communications prior to issuance to Mail Stop ISSUE FEE unless advised to the contrary.

IMPORTANT REMINDER: Utility patents issuing on applications filed on or after Dec. 12, 1980 may require payment of maintenance fees. It is patentee's responsibility to ensure timely payment of maintenance fees when due.

# PART B - FEE(S) TRANSMITTAL

## Complete and send this form, together with applicable fee(s), to: Mail Mail Stop ISSUE FEE

Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450
or Fax (571)-273-2885

appropriate. All further of indicated unless corrected maintenance fee notificated to the control of the contro	ed below or directed oth	or transmitting the 1880 of the Patent, advance of the Patent, advance of the patents in Block 1, by (a	rders and notification of m  a) specifying a new corresp	ondence address;	ll be ma and/or (b	niled to the current of the b) indicating a separ	correspondence address as ate "FEE ADDRESS" for
CURRENT CORRESPONDE 22850	ENCE ADDRESS (Note: Use BI	ock 1 for any change of address)	Fee(s	Transmittal This	certifica paper, si	ate cannot be used fouch as an assignmen	domestic mailings of the r any other accompanying t or formal drawing, must
	AK, MCCLELL <i>A</i> REET	AND MAIER & NI	' I han	oby cortify that this	Foo(a)	f Mailing or Transn Transmittal is being tient postage for first SUE FEE address a 273-2885, on the dat	nission deposited with the United class mail in an envelope above, or being facsimile e indicated below.
							(Depositor's name)
							(Signature)
							(Date)
APPLICATION NO.	FILING DATE		FIRST NAMED INVENTOR		ATTORNEY DOCKET NO. CONFIRM		CONFIRMATION NO.
09/889,016	10/15/2001	•	Mitsuyuki Hatanaka	•	275	732US6PCT	4589
APPLN, TYPE	: METHOD AND APPA	ISSUE FEE DUE	ATION PROCESSING, AN	PREV. PAID ISSUE			DATE DUE
					FEE	TOTAL FEE(S) DUE	
nonprovisional	NO	\$1510	\$0	\$0		\$1510	11/18/2011
EXAM	INER	ART UNIT	CLASS-SUBCLASS				
CHOWDHUI	RY, NIGAR	2484	386-046000				
<ul> <li>Change of correspondence address or indication of "Fee Address" (37 CFR 1.363).</li> <li>Change of correspondence address (or Change of Correspondence Address form PTO/SB/122) attached.</li> <li>"Fee Address" indication (or "Fee Address" Indication form PTO/SB/47; Rev 03-02 or more recent) attached. Use of a Customer Number is required.</li> </ul>			(1) the names of up to 3 registered patent attorneys or agents OR, alternatively,  (2) the name of a single firm (having as a member a registered attorney or agent) and the names of up to				
PLEASE NOTE: Unle	ess an assignee is ident n in 37 CFR 3.11. Comp	ified below, no assignee	THE PATENT (print or typedata will appear on the part a substitute for filing an art (B) RESIDENCE: (CITY	tent. If an assigned ssignment. and STATE OR CO	OUNTRY	Y)	
Please check the appropri	ate assignee category or	categories (will not be pr	inted on the patent):	Individual 🖵 Cor	poration	or other private gro	up entity Government
4a. The following fee(s) are submitted:  Issue Fee Publication Fee (No small entity discount permitted) Advance Order - # of Copies			o. Payment of Fee(s): (Please  A check is enclosed.  Payment by credit care  The Director is hereby overpayment, to Depose	l. Form PTO-2038 i	s attache	ed.	
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NOTE: The Issue Fee and interest as shown by the r	d Publication Fee (if requeecords of the United Sta	uired) will not be accepted tes Patent and Trademark	d from anyone other than th Office.	e applicant; a regist	ered atto	orney or agent; or the	assignee or other party in
Authorized Signature				Date			
Typed or printed name			-				
This collection of informa an application. Confident submitting the completed his form and/or suggesti Box 1450. Alexandria V	ation is required by 37 C iality is governed by 35 I application form to the ons for reducing this bu irginia 22313-1450. DO	CFR 1.311. The informatic U.S.C. 122 and 37 CFR USPTO. Time will vary rden, should be sent to the NOT SEND FEES OR O	on is required to obtain or re 1.14. This collection is esti depending upon the indivi e Chief Information Office COMPLETED FORMS TO	etain a benefit by the mated to take 12 m dual case. Any con r, U.S. Patent and T THIS ADDRESS.	e public inutes to iments c rademar SEND T	which is to file (and o complete, including on the amount of times. Office, U.S. Departo: Commissioner for the commissioner for commissioner for the commiss	by the USPTO to process) gathering, preparing, and e you require to complete tment of Commerce, P.O. or Patents, P.O. Box 1450.

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09/889,016	10/15/2001	Mitsuyuki Hatanaka	275732US6PCT	4589
22850 75	90 08/18/2011	EXAMINER		
,	K, MCCLELLAND	CHOWDHURY, NIGAR		
1940 DUKE STRE	ET	<u> </u>		
ALEXANDRIA, VA 22314			ART UNIT PAPER NUMBER	
			2484	_

DATE MAILED: 08/18/2011

# **Determination of Patent Term Adjustment under 35 U.S.C. 154 (b)**

(application filed on or after May 29, 2000)

The Patent Term Adjustment to date is 1790 day(s). If the issue fee is paid on the date that is three months after the mailing date of this notice and the patent issues on the Tuesday before the date that is 28 weeks (six and a half months) after the mailing date of this notice, the Patent Term Adjustment will be 1790 day(s).

If a Continued Prosecution Application (CPA) was filed in the above-identified application, the filing date that determines Patent Term Adjustment is the filing date of the most recent CPA.

Applicant will be able to obtain more detailed information by accessing the Patent Application Information Retrieval (PAIR) WEB site (http://pair.uspto.gov).

Any questions regarding the Patent Term Extension or Adjustment determination should be directed to the Office of Patent Legal Administration at (571)-272-7702. Questions relating to issue and publication fee payments should be directed to the Customer Service Center of the Office of Patent Publication at 1-(888)-786-0101 or (571)-272-4200.

## **Privacy Act Statement**

The Privacy Act of 1974 (P.L. 93-579) requires that you be given certain information in connection with your submission of the attached form related to a patent application or patent. Accordingly, pursuant to the requirements of the Act, please be advised that: (1) the general authority for the collection of this information is 35 U.S.C. 2(b)(2); (2) furnishing of the information solicited is voluntary; and (3) the principal purpose for which the information is used by the U.S. Patent and Trademark Office is to process and/or examine your submission related to a patent application or patent. If you do not furnish the requested information, the U.S. Patent and Trademark Office may not be able to process and/or examine your submission, which may result in termination of proceedings or abandonment of the application or expiration of the patent.

The information provided by you in this form will be subject to the following routine uses:

- 1. The information on this form will be treated confidentially to the extent allowed under the Freedom of Information Act (5 U.S.C. 552) and the Privacy Act (5 U.S.C 552a). Records from this system of records may be disclosed to the Department of Justice to determine whether disclosure of these records is required by the Freedom of Information Act.
- 2. A record from this system of records may be disclosed, as a routine use, in the course of presenting evidence to a court, magistrate, or administrative tribunal, including disclosures to opposing counsel in the course of settlement negotiations.
- 3. A record in this system of records may be disclosed, as a routine use, to a Member of Congress submitting a request involving an individual, to whom the record pertains, when the individual has requested assistance from the Member with respect to the subject matter of the record.
- 4. A record in this system of records may be disclosed, as a routine use, to a contractor of the Agency having need for the information in order to perform a contract. Recipients of information shall be required to comply with the requirements of the Privacy Act of 1974, as amended, pursuant to 5 U.S.C. 552a(m).
- 5. A record related to an International Application filed under the Patent Cooperation Treaty in this system of records may be disclosed, as a routine use, to the International Bureau of the World Intellectual Property Organization, pursuant to the Patent Cooperation Treaty.
- 6. A record in this system of records may be disclosed, as a routine use, to another federal agency for purposes of National Security review (35 U.S.C. 181) and for review pursuant to the Atomic Energy Act (42 U.S.C. 218(c)).
- 7. A record from this system of records may be disclosed, as a routine use, to the Administrator, General Services, or his/her designee, during an inspection of records conducted by GSA as part of that agency's responsibility to recommend improvements in records management practices and programs, under authority of 44 U.S.C. 2904 and 2906. Such disclosure shall be made in accordance with the GSA regulations governing inspection of records for this purpose, and any other relevant (i.e., GSA or Commerce) directive. Such disclosure shall not be used to make determinations about individuals.
- 8. A record from this system of records may be disclosed, as a routine use, to the public after either publication of the application pursuant to 35 U.S.C. 122(b) or issuance of a patent pursuant to 35 U.S.C. 151. Further, a record may be disclosed, subject to the limitations of 37 CFR 1.14, as a routine use, to the public if the record was filed in an application which became abandoned or in which the proceedings were terminated and which application is referenced by either a published application, an application open to public inspection or an issued patent.
- 9. A record from this system of records may be disclosed, as a routine use, to a Federal, State, or local law enforcement agency, if the USPTO becomes aware of a violation or potential violation of law or regulation.

	Application No.	Applicant(s)				
	09/889,016	HATANAKA ET AL.				
Notice of Allowability	Examiner	Art Unit				
	NIGAR CHOWDHURY	2484				
The MAILING DATE of this communication appear All claims being allowable, PROSECUTION ON THE MERITS IS herewith (or previously mailed), a Notice of Allowance (PTOL-85) NOTICE OF ALLOWABILITY IS NOT A GRANT OF PATENT RI of the Office or upon petition by the applicant. See 37 CFR 1.313	(OR REMAINS) CLOSED or other appropriate comr GHTS. This application is	in this application. If not included nunication will be mailed in due course. <b>THIS</b>				
2. The allowed claim(s) is/are <u>1-7,9,10,12-15,17,19-26,28-30</u>	<u>,41-47 and 49-70</u> .					
<ul> <li>3. Acknowledgment is made of a claim for foreign priority ur</li> <li>a) All b) Some* c) None of the:</li> <li>1. Certified copies of the priority documents have</li> <li>2. Certified copies of the priority documents have</li> <li>3. Copies of the certified copies of the priority documents have</li> <li>International Bureau (PCT Rule 17.2(a)).</li> <li>* Certified copies not received:</li> </ul>	been received. been received in Applicat	ion No				
Applicant has THREE MONTHS FROM THE "MAILING DATE" of this communication to file a reply complying with the requirements noted below. Failure to timely comply will result in ABANDONMENT of this application.  THIS THREE-MONTH PERIOD IS NOT EXTENDABLE.						
4. A SUBSTITUTE OATH OR DECLARATION must be submitted. Note the attached EXAMINER'S AMENDMENT or NOTICE OF INFORMAL PATENT APPLICATION (PTO-152) which gives reason(s) why the oath or declaration is deficient.						
5. CORRECTED DRAWINGS ( as "replacement sheets") mus	t be submitted.					
(a) 🔲 including changes required by the Notice of Draftspers	on's Patent Drawing Revi	ew ( PTO-948) attached				
1) 🔲 hereto or 2) 🔲 to Paper No./Mail Date						
(b) ☐ including changes required by the attached Examiner's Amendment / Comment or in the Office action of Paper No./Mail Date						
Identifying indicia such as the application number (see 37 CFR 1 each sheet. Replacement sheet(s) should be labeled as such in t						
6. DEPOSIT OF and/or INFORMATION about the deposit of BIOLOGICAL MATERIAL must be submitted. Note the attached Examiner's comment regarding REQUIREMENT FOR THE DEPOSIT OF BIOLOGICAL MATERIAL.						
Attachment(s)  1. ☐ Notice of References Cited (PTO-892)  2. ☐ Notice of Draftperson's Patent Drawing Review (PTO-948)  3. ☐ Information Disclosure Statements (PTO/SB/08), Paper No./Mail Date  4. ☐ Examiner's Comment Regarding Requirement for Deposit of Biological Material	6.	nformal Patent Application Summary (PTO-413), ./Mail Date s Amendment/Comment s Statement of Reasons for Allowance				
	/Thai Tran/ Supervisory P	atent Examiner, Art Unit 2484				

## **DETAILED ACTION**

#### Terminal Disclaimer

The terminal disclaimer filed on 06/30/2011 disclaiming the terminal portion of any patent granted on this application which would extend beyond the expiration date of Patents and any patent issuing from the attached list of applications (please see the list of Patent application filed on 06/30/2011) has been reviewed and is accepted. The terminal disclaimer has been recorded.

#### **EXAMINER'S AMENDMENT**

An examiner's amendment to the record appears below. Should the changes and/or additions be unacceptable to applicant, an amendment may be filed as provided by 37 CFR 1.312. To ensure consideration of such an amendment, it MUST be submitted no later than the payment of the issue fee.

Authorization for this examiner's amendment was given in a telephone interview with Andrew T. Harry on 06/30/2011.

The application has been amended as follows:

Claim 1. (Currently Amended) A personal computer having a function to transfer a subset of a plurality of pieces of content data to a portable media player connected to the personal computer, the personal computer comprising:

means for storing the plurality of pieces of content data to a storage medium;

means for receiving an input corresponding to the plurality of pieces of content

data, the input being used by the personal computer to generate a list identifying

selecting whether the personal computer automatically transfers the subset of the plurality of pieces of content data stored in said storage medium that are to be automatically transferred to the portable media player via a direct local connection for storage at the portable media player;

means for performing a mutual authentication process between the personal computer and the portable media player via the direct local connection between the personal computer and the portable media player; and

means for automatically transferring the subset of the plurality of pieces of content data stored in the storage medium to the connected portable media player via the direct local connection based on a result of the mutual authentication process performed between the personal computer and the portable media player via the direct local connection and without regard to a user input <u>initiating the transfer</u> designating the subset of the plurality of pieces of content data when the input received at the means for receiving an input is to automatically transfer the subset of the plurality of pieces of content data stored in said storage medium to the portable media player via the direct local connection for storage at the portable media player.

Claim 12. (Currently Amended) An information processing method carried out in a personal computer having a function to transfer a subset of a plurality of pieces of content data to a portable media player connected to the personal computer, the method comprising:

storing the plurality of pieces of content data to a storage medium;

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receiving an input via a graphical user interface of the personal computer corresponding to the plurality of pieces of content data, the input being used by the personal computer to generate a list identifying selecting whether the personal computer automatically transfers the subset of the plurality of pieces of content data stored in the storage medium that are to be automatically transferred to the portable media player via a direct local connection for storage at the portable media player;

performing a mutual authentication process between the personal computer and the portable media player via the direct local connection between the personal computer and the portable media player; and

automatically transferring the subset of the plurality of pieces of content data stored in the storage medium to the connected portable media player via the direct local connection based on a result of the mutual authentication process performed between the personal computer and the portable media player via the direct local connection and without regard to a user input initiating the transfer designating the subset of the plurality of pieces of content data when the input received at the graphical user interface is to automatically transfer the subset of the plurality of pieces of content data stored in the storage medium to the portable media player via the direct local connection for storage at the portable media player.

Claim 22. (Currently Amended) A non-transitory computer-readable medium having stored therein an information processing program, which when executed by a personal computer, causes the personal computer to perform a method of transferring a

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subset of a plurality of pieces of content data to a portable media player connected to the personal computer, the method comprising:

storing the plurality of pieces of content data to a storage medium;

receiving an input via a graphical user interface of the personal computer corresponding to the plurality of pieces of content data, the input being used by the personal computer to generate a list identifying selecting whether the personal computer automatically transfers the subset of the plurality of pieces of content data stored in the storage medium that are to be automatically transferred to the portable media player via a direct local connection for storage at the portable media player;

performing a mutual authentication process between the personal computer and the portable media player via the direct local connection between the personal computer and the portable media player; and

automatically transferring the subset of the plurality of pieces of content data stored in the storage medium to the connected portable media player via the direct local connection based on a result of the mutual authentication process performed between the personal computer and the portable media player via the direct local connection and without regard to a user input initiating the transfer designating the subset of the plurality of pieces of content data when the input received at the graphical user interface is to automatically transfer the subset of the plurality of pieces of content data stored in the storage medium to the portable media player via the direct local connection for storage at the portable media player.

Art Unit: 2484

Claim 41. (Currently Amended) A personal computer having a function to transfer a subset of a plurality of pieces of content data to a portable media player connected to the personal computer, the personal computer comprising:

a recording unit configured to store the plurality of pieces of content data to a storage medium;

a graphical user interface configured to receive an input <u>corresponding to the</u>

<u>plurality of pieces of content data</u>, the input being used by the personal computer to

<u>generate a list identifying selecting whether the personal computer automatically</u>

<u>transfers</u> the subset of the plurality of pieces of content data stored in said storage

medium <u>that are to be automatically transferred</u> to the portable media player via a direct local connection for storage at the portable media player;

an authentication unit configured to perform a mutual authentication process between the personal computer and the portable media player via the direct local connection between the personal computer and the portable media player; and

a communications interface configured to automatically transfer the subset of the plurality of pieces of content data stored in the storage medium to the portable media player via a direct local connection based on a result of the mutual authentication process performed between the personal computer and the portable media player via the direct local connection and without regard to a user input <u>initiating the transfer</u> designating the subset of the plurality of pieces of content data when the input received at the graphical user interface is to automatically transfer the subset of the plurality of

pieces of content data stored in said storage medium to the portable media player via the direct local connection for storage at the portable media player.

#### **Reasons for Allowance**

Claims 1-7, 9-10, 12-15, 17, 19-26, 28-30, 41-47, 49-70 are allowed.

The following is an examiner's statement of reasons for allowance: The present invention is directed to a personal computer having a function to transfer a subset of a plurality of pieces of content data to a portable media player connected to the personal computer.

The following is a statement of reasons for the indication of allowable subject matter: The independent claims 1, 12, 22, and 41 are identifies the uniquely distinct feature for "for automatically transferring the subset of the plurality of pieces of content data stored in the storage medium to the connected portable media player via the direct local connection based on a result of the mutual authentication process performed between the personal computer and the portable media player via the direct local connection and without regard to a user input initiating the transfer when the input received at the means for receiving an input is to automatically transfer the subset of the plurality of pieces of content data stored in said storage medium to the portable media player via the direct local connection for storage at the portable media player"

**Wu, US 6,442,570** discloses a synchronization system synchronizes objects between a portable computer and a desktop computer. Prior to synchronization, the

system selects objects to be synchronized between the two computers. A synchronization manager in the portable computer calls an object identification function which identifies a volume that is accessible to the portable computer. The object identification function also identifies objects that are associated with the identified volume and that have been modified since previously synchronizing the identified volume. The object identification function then identifies the identified objects to the synchronization manager, which is able to synchronize the identified objects between the portable computer and the desktop computer. The identification of objects is performed for each accessible volume in the portable computer. The system also provides for the communication of arbitrary data between the portable computer and the desktop computer during a synchronization process. The desktop computer requests communication of a particular set of data between the two computers. The particular set of data is not associated with the pre-defined data exchanged during the synchronization process. The set of data is then communicated between the two computers as requested during the synchronization process.

**Takehashi**, **US 6,931,531** discloses selective encryption for object data such that objects having copyrights to-be-protected are encrypted. There are provided a plurality of data compression devices for compressing respective object data respectively corresponding to a plurality of objects which compose a scene, a multiplexor for multiplexing scene description data and compressed object data to produce a multiplexed bit stream MB, a scrambler for encrypting (scrambling) individual streams

corresponding to the objects having copyrights to-be-protected in the multiplexed bit stream MB, to produce an encrypted bit stream SB, for outputting the encrypted bit stream SB to a data storage medium or a data transmission medium.

None of the prior art, either singularly or in combination, fails to anticipate or render the above underlined limitations obvious. Claims 6-7, 9-10, 13-15, 17, 19-21, 23-26, 28-30, 42-47, 49-70 are dependent on claims 1, 12, 22, and 41 and therefore dependent claims also allowable.

Any comments considered necessary by applicant must be submitted no later than the payment of the issue fee and, to avoid processing delays, should preferably accompany the issue fee. Such submissions should be clearly labeled "Comments on Statement of Reasons for Allowance."

#### Conclusion

Any inquiry concerning this communication or earlier communications from the examiner should be directed to NIGAR CHOWDHURY whose telephone number is (571)272-8890. The examiner can normally be reached on 9 AM - 5 PM.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Thai Tran can be reached on 571-272-7382. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

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Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

NC 07/02/2011

/Thai Tran/ Supervisory Patent Examiner, Art Unit 2484